

Copenhagen, Sept 23 – 25

Scandic Sydhavnen

Pre Event – Tuesday, Sept 23

	Room: Oxygen
14:00 – 16:30	Networking Event
17:00 – 18:30	Walking Tour – Meeting Point: Lobby

Agenda – Wednesday, Sept 24

07:00 – 07:30	Morning Swim – Meeting Point: Lobby	
08:30	Registration	
	Room: Scandium	Room: Titanium
09:00 – 09:15	Warm Welcome by tekomp Denmark	
09:15 – 10:00	Keynote Promoting the repair of goods – What technical writers should know about EU Directive 2024/1799 Gabriela Fleischer	
10:00 – 10:30	Coffee Break and Exhibition Visit	
10:30 – 11:00	Sponsored Session Omnichannel Content Delivery for Scalable Web Experiences, PDF, and CaaS Divraj Singh, Adobe	
11:10 – 11:50	Presentation AI at the Core of Smart Localization: Balancing Speed, Cost, and Quality Christian Terwiel	Presentation From Startup to Production: Integrating Technical Writing into Product Development Zsolt Ambrus, Orsolya Szondi
11:50 – 13:00	Lunch Break	
13:00 – 13:40	Presentation The Rise of Technical Communication: Expanding Roles Isabelle Fleury	Presentation What to Consider when Adopting a New Technology to Level Up Your Technical Communication Alex Masycheff
13:50 – 14:30	Presentation Between Deadlines and Downtime: A Guide to Writer Wellness Christina Ausley	Presentation Beyond clear writing: The psychology behind comprehension Jonatan Lundin
14:40 – 15:20	Presentation Customer Experience – How it broke and how to fix it Fabrice Lacroix	Presentation Enabling Intelligent Service Assistants with Knowledge Graphs Karsten Schrempf
15:20 – 16:00	Coffee Break and Exhibition Visit	
16:00 – 17:00	Panel Discussion Adapting or Falling Behind: How to Meet the New Demands of TechKomm Marion Wittkowsky, Esben Keller, Isabelle Fleury	Tutorial A Socratic dialogue with ChatGPT: Optimize your documentation using AI Yulia Rönsch
17:00 – 19:00	After Conference Event	

Agenda – Thursday, Sept 25

07:00 – 07:30	Morning Swim – Meeting Point: Lobby		
08:30	Registration		
	Room: Scandium	Room: Titanium	Room: Aluminium
09:00 – 09:40	Presentation Structured for Success: The Ins and Outs of Implementing DITA and Structured Authoring Dipo Ajose-Coker	Presentation Metadata and linear algebra – an introduction Fritz Adrian Lülff	Workshop Content Operations Workshop: How to find, quantify, and present operational efficiencies Rahel Bailie
09:50 – 10:30		Presentation Strategy First – How to Shape the Future of Technical Communication with AI Christopher Rechten	
10:30 – 11:10	Coffee Break and Exhibition Visit		
11:10 – 11:40	Sponsored Session Fluid Topics – A Product Knowledge Platform for Humans and AI Agents Fabrice Lacroix, Fluid Topics	Sponsored Session Breaking Down Silos: Building a Future-Ready Information Journey Karsten Schrempf, Pantopix	
11:50 – 12:20	Sponsored Session Shaping Smart Content Strategies – Practical Use of AI in Technical Communication Stefan Gentz, Adobe	Sponsored Session Built in Stone not Sand: Strengthening Your Solution Ecosystem for Global Scale Phil Garcia, Madcap	
12:20 – 13:20	Lunch Break		
13:20 – 14:00	Presentation Unpacking DITA Authoring Practices Nolwenn Kerzrehö	Presentation From SME Overload to SME Engagement: How to Get Experts to Review Content on Time Dipo Ajose-Coker	Workshop You want to know what your users think? Integrate usability in your technical documentation process Marion Wittkowsky, Lennard Friedrichs
14:10 – 14:50	Presentation UX writing at Danfoss Drives – A new field of expertise for the Technical Communication team Holger Thater, Malene Krogh Cordes	Presentation From Post-Editing to Human-AI Collaboration: A Smarter Translation Workflow Frederik Pedersen	
15:00 – 15:30	Coffee Break and Exhibition Visit		
15:30 – 16:10	Presentation Context, Content, and Cognition: Creating Usable Content in the Age of AI Kirk St. Amant		
16:10 – 16:40	Wrap-up and Closing		